



### AXS App Ticket Guide

Tickets for Countrytastic / RHS Malvern Spring Festival / Royal Three Counties Show / Malvern Autumn Show are provided by the AXS ticketing agency.

Your entry tickets will be delivered via the 'AXS Mobile' smartphone app. Please ensure that you have the app on your smartphone and have received the tickets prior to visiting the showground. **Tickets delivered to the AXS Mobile ID app cannot be screen shot nor printed because the QR code changes every 60 seconds.**

Should you arrive without the tickets on the app, you will need to go to one of the AXS supported pay gates (South Gate and West Gate) when they open for entry.

The following links may be helpful:

<a href="#">AXS App Basics and Help</a> Do I need the AXS App? How do I get the app? Where are my tickets?	<a href="#">How to Receive and Use Tickets</a> I can't see my tickets in the AXS app. What if my friends arrive later than me? I bought tickets for someone else.
<a href="#">Transfer Tickets</a> How to transfer your AXS Mobile tickets to others.	<a href="#">Contact AXS</a> How do I contact AXS UK?
<a href="#">Selling Tickets</a> How do I sell my tickets?	<a href="#">Buying Tickets</a> How can I buy tickets?